UNITRENDS

Deployment Guide for Unitrends Backup in Amazon Web Services

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Chapter 1: Introduction

Unitrends Backup in Amazon Web Services leverages Unitrends Backup appliance technology as a deployable instance in Amazon's Elastic Compute Cloud. Our Amazon EC2-based Unitrends Backup Instance can be used as either a backup appliance or a backup copy target.

This deployment guide provides requirements, considerations, and instructions for deploying a Unitrends Backup appliance in Amazon's Elastic Compute Cloud.

For requirements and considerations for particular features and instructions on using them, see the <u>Administrator</u> Guide for Recovery Series, Recovery MAX, ION/ION+, and Unitrends Backup.

See the following topics for details on deploying the Unitrends Backup appliance:

- "Requirements and Considerations" on page 7
- "Deploying the Unitrends Backup Instance" on page 9

Key Terms

Term	Definition
AMI	Amazon Machine Image. The template that instances are launched from.
Appliance	The Unitrends Backup system that backs up and recovers data.
Deployment	The process of creating a Unitrends Backup Instance and configuring the appliance contained within.
Graphical User Interface	The browser-based user interface used for all normal appliance operations.
Quick Setup Wizard	The Quick Setup Wizard automatically launches the first time you access the appliance UI from a web browser. Work your way through this wizard to configure additional appliance settings, such as date and time, hostname, and email.
Root Volume	The volume that contains Unitrends Backup appliance system information.
Unitrends Backup Instance	An Amazon EC2 virtual machine that contains a Unitrends Backup appliance.



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Chapter 2: Requirements and Considerations

Before deploying your Unitrends Backup appliance, review the following requirements:

- "Network and web access requirements"
- "Minimum resource requirements" on page 7
- "Additional considerations" on page 8
- "Limitations" on page 8
- "Licensing" on page 8

Network and web access requirements

The Unitrends Backup Instance's IAM Security Group (virtual firewall) must be configured to meet the inbound and outbound rules described in "Create the IAM Security Group" on page 12. These rules are needed for:

- Connectivity between the appliance and its protected assets
- Connectivity between the appliance and the Internet
- Connectivity between the appliance and your SMTP server
- Connectivity between the appliance and its hot backup copy target (required only if you are running hot backup copies)
- IMPORTANT!Never expose the appliance Web UI or SSH connections to open external ports. Doing so may void
your support agreement until the appliance can be secured properly. Never deploy the Unitrends
appliance on a public IP. All incoming ports to a Unitrends appliance must be firewall protected.
Privately operated hot backup copy targets should be deployed in such a way as to secure the VPN
connection to only trusted source external IPs.

Minimum resource requirements

To ensure successful deployment, the Unitrends Backup instance must be deployed as an Amazon EC2 instance type that meets or exceeds the following specifications:

- **Note:** These are the minimum resources required to deploy and begin using the Unitrends Backup appliance. As you add jobs and storage, be sure to monitor the system and add resources as needed over the lifetime of the appliance.
- A minimum of two virtual processors (vCPUs).
- A minimum of 8GiB of memory.
- A root volume of exactly 100GiB.
- An EBS volume of at least 250GiB for backup data storage.



Additional considerations

- A Unitrends Backup Instance must be deployed in the same region and subnet as the Amazon EC2 assets it is protecting.
- To use the hot backup copy feature, the source Unitrends Backup Instance and target Unitrends Backup Instance must be deployed in the same region and subnet .
- After deploying your Unitrends Backup appliance, you will perform all operations, including updates, from the web UI.
- By default, the password for the web UI root user of the Unitrends appliance is *unitrends1*. You will change this password during appliance setup, as described in "Set up the appliance using the Quick Setup Wizard" on page 15.
- By default, the password for the appliance OS root user is *unitrends1*. You will change this password during appliance setup, as described in "Set up the appliance using the Quick Setup Wizard" on page 15.
- By default, appliance deduplication level is set to 1. For further information, see <u>Managing Appliances</u> in the Unitrends Backup and Recovery Series Administrator's Guide.
- As a matter of best practice, Unitrends recommends configuring a backup storage volume size of 1.5x the initial data set you are protecting. More storage can be added if you desire a longer data retention period.
- All additional backup storage volumes added to the Unitrends Backup Instance must be configured as EBS General Purpose SSD (GP2) volumes.

Limitations

The following limitations apply:

- The Unitrends Backup Instance must be in the same subnet as the amazon EC2 assets you wish to protect.
- If this Unitrends Backup Instance is slated for use as a backup copy target, it must be deployed in the same subnet as the appliance it will receive backups from.

The following Unitrends Backup features are not currently supported within the Amazon EC2 environment:

- Backups that are not agent-based application or file-level. (Host-level and image-level backups are not supported.)
- Bare metal recovery.
- Instant Recovery.
- Using a physical seed device to move data into or out of the Amazon EC2 environment.
- Exporting a Unitrends Backup appliance to a host outside of the Amazon EC2 environment.

Licensing

You must register and license the appliance after deploying your Unitrends Backup appliance. You can use the software for free with a 30-day trial license, but after this period, you must purchase a license.



Chapter 3: Deploying the Unitrends Backup Instance

Once you have verified that all requirements have been met, complete the following steps to deploy the Unitrends Backup Instance:

- Step 1: "Create the SSM IAM role"
- Step 2: "Create the IAM Security Group"
- Step 3: "Create the Unitrends Backup Instance "
- Step 4: "Set up the appliance using the Quick Setup Wizard" on page 15
- Step 5: "(If needed) Configure the Unitrends Backup appliance to use port 587 for SMTP" on page 20
- Step 6: "Register and license the appliance" on page 20

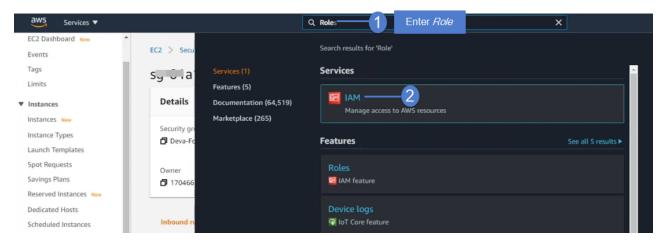
Step 1: Create the SSM IAM role

Use this procedure to create the IAM role that AWS Session Manager uses to access the appliance command line.

Note: Appliance administration tasks are run from the appliance UI. In some cases, Support may need access to the command line for advanced troubleshooting. The role you create using this procedure is needed to enable command line access via AWS Session Manager.

From the AWS Management Console (EC2 > Launch Instance):

1 In the Search field, enter *Role*, then select **IAM**.



- 2 Click Create Role.
- 3 Select the AWS Service type and EC2 use case.
- 4 Click Next: Permissions.



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aws Services ▼		Create role				1 2 3 4
Identity and Access Management (IAM)	Additional resources:	Select type of trus	sted entity			• • • •
Dashboard Access management User groups Users Roles Policies Identity providers	IAM Roles FAQ IAM Roles Documentation Tutorial: Setting Up Cross Ac Common Scenarios for Roles Create role Delete role Q. Search	Allows AWS services to perf Choose a use cas Common use cases EC2	form actor 2 n your behalf. Le	to you or 3rd party	b identity nite or any OpenID ider	SAML 2.0 federation Your corporate directory
Account settings Access reports	Role name 👻	Lambda Allows Lambda functions to	call AWS services on your beh	alf.		
Access analyzer Archive rules Analyzers Settings Credential report Organization activity Service control policies (SCPs) Q. Search IAM AWS account ID: 170466692448	AmazonSSMRoleForinstan AWS-QuickSetup-HostMgm AWS-QuickSetup-StackSet AWS-QuickSetup-StackSet AWSServiceRoleForAmazo AWSServiceRoleForAmazo AWSServiceRoleForTrustec Deva-SSM ssm_user	tRole Or select a service to view API Gateway Loca AWS Backup AWS Chatbot SSN AWS Marketplace t AWS Support	CodeBuild CodeDeploy CodeGuru CodeStar Notifications Comprehend Config Connect DMS Data Lifecycle Manager Data Pipeline	EMR EMR Containers ElastiCache Elastic Beanstalk Elastic Container Registry Elastic Container Service Elastic Cranscoder ElasticLoadBalancing EventBridge Forecast	IoT SiteWise IoT Things Graph KMS Kinesis Lake Formation Lambda Lex License Manager MQ Machine Learning	RDS Redshift Rekognition RoboMaker S3 SMS SMS SWF SageMaker Security Hub
		* Required	DataBrew	GameLift	Macie	Service Catalog Cancel Next: Permissions

5 In the Search field, enter SSM, then select AmazonSSMManagedInstanceCore.

6	Click	Next:	Tags.
---	-------	-------	-------

hoose or	he or more policies to attach to your new role.	
Create	policy	5
Filter po	licies - Q SSM 1 Enter SSM	Showing 18 result
	Policy name 👻	Used as
••	AmazonEC2RoleforSSM	None
•	AmazonSSMAutomationApproverAccess	None
•	AmazonSSMAutomationRole	None
•	AmazonSSMDirectoryServiceAccess	None
•	AmazonSSMFullAccess	None
••	AmazonSSMMaintenanceWindowRole	None
•	AmazonSSMManagedInstanceCore	Permissions policy (3)
•	AmazonSSMPatchAssociation	Permissions policy (1)
	1 AmazonSSMManagedInstanceCore	Permissions policy (3)

7 (Optional) Add tags. Click Next Review.



Create role		
Add tags (optio	nal)	
	pairs you can add to your role. Tags can include user information, su is to organize, track, or control access for this role. Learn more	uch as an email address, or can be descriptive, such as a job
Key	Value (optional)	Remove
Key Add new key	Value (optional)	Remove
-		Remove Click here

8 Enter a Role Name. Click **Create Role**.

Create role		1 2 3 4
Review		
Provide the required information below and review	this role before you create it.	
Role name*	Test-SSM 1	
	Use alphanumeric and '+=,.@' characters. Maximum 64 characters.	
Role description	Allows EC2 instances to call AWS services on your behalf.	
	Maximum 1000 characters. Use alphanumeric and "+=,.@" characters.	
Trusted entities	AWS service: ec2.amazonaws.com	
Policies	AmazonSSMManagedInstanceCore	
Permissions boundary	Permissions boundary is not set	
No tags were added.		2
* Required	Cancel	Previous Create role

The role is created.

aws Services ▼	Q Search for services, featu	res, marketplace products, and docs [Alt+S]	
Identity and Access Management (IAM)	Create role Delete role		
Dashboard	Q Search		
 Access management 	Role name 👻	Trusted entities	Last activity 👻
User groups	AmazonSSMRoleForInstancesQuickSetup	AWS service: ec2	Today
Users	AWS-QuickSetup-HostMgmtRole-us-east-1-poya9	AWS service: ssm	4 days
Roles	AWS-QuickSetup-StackSet-Local-AdministrationRole	AWS service: cloudformation	4 days
Policies	AWS-QuickSetup-StackSet-Local-ExecutionRole	Account: 170466692448	4 days
Identity providers Account settings	AWSServiceRoleForAmazonSSM	AWS service: ssm (Service-Linked role)	Today
0	AWSServiceRoleForSupport	AWS service: support (Service-Linked role)	None
 Access reports Access analyzer 	AWSServiceRoleForTrustedAdvisor	AWS service: trustedadvisor (Service-Linked	None
Archive rules	Deva-SSM The SMM role is added	AWS service: ec2	Today
Analyzers		AWS service: ec2	Today
Settings	Test-SSM	AWS service: ec2	None



Step 2: Create the IAM Security Group

Configure the Unitrends Backup Instance's IAM Security Group (virtual firewall) to meet the inbound and outbound rules described below.

Inbound rules

The following inbound rules are required :

Notes:

- SSH access to the appliance command line is not permitted. For increased security, you must block inbound access to port 22 on the Unitrends Backup Instance. Do not add port 22 to the security group's inbound rules.
- Most appliance administration tasks can be done through the appliance UI. If you are working with Support and need command line access, connect by using the AWS Session Manager.

		Inbound Rules		
Туре	Protocol	Port range	Source	Notes
All traffic	All	AII	 Do one of the following: If you are editing an existing security group, enter the security group name. Or If your creating a new security group, create the security group, create the security group without adding the <i>All traffic</i> rule. Once the security group is created, edit the group to add the <i>All traffic</i> rule with the security group name in the Source field. 	Enables communication between all instances in the security group.
Custom TCP	ТСР	443	0.0.0/0	Configure the Source as a trusted IP address.

Outbound rules

By default, AWS allows all traffic in outbound rules. If you do not want to allow all traffic, the following outbound rules are required:



		Outbound Rules		
Туре	Protocol	Port range	Source	Notes
Custom TCP	ТСР	443	74.202.224.68/32	IP address of support- itivity.unitrends.com, which enables remote support. Used for opening a remote tunnel to the Unitrends support team.
Custom TCP	FTP	20 and 21	52.90.71.124/32	IP address of repo.unitrends.com, which is used by the Unitrends appliance to perform software updates.
Custom TCP	HTTP	80	34.229.183.15/32	IP address of ftp.unitrends.com, which is used by Support to install patches and updates.
Custom TCP	ТСР	161 and 162	104.130.228.89/32	IP address of notifications.unitrends.com. Used for proactive monitoring through SNMP trap collection.
Custom UDP	UDP	161 and 162	104.130.228.89/32	IP address of notifications.unitrends.com. Used for proactive monitoring through SNMP trap collection.
Custom TCP	TCP	587 Note: Use port 587 unless your SMTP server must be configured to listen on port 25.	IP address of the SMTP server.	Used for connectivity between the Unitrends Backup Instance and your SMTP server. Additional SMTP setup is required. See "SMTP setup" for details.
Custom TCP	ТСР	The port number you have configured for the secure tunnel connection to the backup copy target appliance.	Private IP address of the target Unitrends Backup appliance (the appliance that is receiving backup copies).	This outbound rule is required for hot backup copy. This rule is not needed if you are not copying backups to a second appliance.

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		Outbound Rules		
Туре	Protocol	Port range	Source	Notes
Custom TCP	ТСР	443	Private IP address of the target Unitrends Backup appliance (the appliance that is receiving backup copies).	This outbound rule is required for hot backup copy. This rule is not needed if you are not copying backups to a second appliance.

SMTP setup

Configure your SMTP server and IAM security group to use port 587 unless your SMTP server is required to listen on port 25.

- Port 587 To use port 587, add the port your outbound rules. After you deploy the Unitrends Backup Instance, you will configure the appliance to use port 587 for SMTP (as described in "Step 5: (If needed) Configure the Unitrends Backup appliance to use port 587 for SMTP".)
- Port 25 AWS blocks port 25 by default. If you must use this port for SMTP, send AWS a request to open port 25.
 For details, see this AWS article: <u>How do I remove the restriction on port 25 from my Amazon EC2 instance or AWS</u> <u>Lambda function?</u>

Step 3: Create the Unitrends Backup Instance

From the AWS Management Console (EC2 > Launch Instance):

- 1 Choose AMI. Select Community AMIs. Search for and select Unitrends Backup.
- 2 Choose an Instance type. Click Next.

WARNING! To deploy successfully, you must select an instance type that meets or exceeds the minimum specifications of 2 vCPUs and 8GiB of memory.

- 3 Configure the Instance. Click Next.
 - Number of instances Configure as desired.
 - Purchasing option This is optional.
 - Network You may select the default network or create a new one.
 - Subnet This must be the same subnet as the Amazon EC2 assets you wish to protect.

If this Unitrends Backup Instance is slated for use as a backup copy target, it must be deployed in the same subnet as the appliance it will receive backups from.

- Auto-assign public IP This must be enabled.
- IAM role Assign the SSM role you created above in Step 1:
- Shutdown behavior Select Stop.



- Enable termination protection This is strongly recommended.
- Monitoring This is optional.
- Tenancy Configure as desired.
- Advanced Details Configure as desired.
- 4 Add storage. Click Next.
 - Configure the root volume as a 100GiB General Purpose SSD (GP2). This volume will be used for appliance system data. Do not select the Delete on Termination option.
 - Add a new EBS volume and configure it as General Purpose SSD (GP2) of at least 250GiB. This volume will be used to store backup data.
 - Do not select the Delete on Termination option.
 - Do not Encrypt this volume.
- 5 (Optional) Add Tags. Click Next.
- 6 Add the security group you configured above in Step 2: Click Review and Launch.
- 7 Review the settings. If you are satisfied with the configuration of your instance, click Launch.
- 8 Click Launch Instances.

Step 4: Set up the appliance using the Quick Setup Wizard

After the EC2 Management Console indicates the instance is running, you can access the appliance UI from any machine on the same network by opening a Chrome or Firefox browser and entering the appliance's private IP address followed by /ui/, or from outside of the network by entering the appliance's public IP address followed by /ui/. In most cases, this automatically logs you in to the UI. If the login screen displays, enter the following default credentials to log in to the appliance UI for the first time:

Username: root

Password: unitrends1

The Quick Setup Wizard launches when you access the UI for the first time.

Note: The Unitrends Backup instance may require 5 to 15 minutes to boot.

To set up the appliance

Use this procedure to set up the appliance:

- 1 Open a browser and connect to your appliance by entering: *https://<appliancelP>/ui*. For example: *https://10.10.10.1/ui*.
- 2 Click Accept to accept the license agreement.



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Unitrends End User License Agreement PRODUCTS AND SERVICES LICENSE AGREEMENT AND GOTWARE (CULETIVELY PRODUCTS) AND SERVICES TO YOU (CUSTOMERY) ASTO BOTWARE (CULETIVELY PRODUCTS) AND SERVICES TO YOU (CUSTOMERY) ASTO BOTWARE (CULETIVELY PRODUCTS) AND SERVICES TO YOU (CUSTOMERY) ASTO BOTWARE (CULETIVELY PRODUCTS) AND SERVICES TO YOU (CUSTOMERY) ASTO BOTWARE (CULETIVELY PRODUCTS) AND SERVICES TO YOU (CUSTOMERY) ASTO BOTWARE (CULETIVELY PRODUCTS) AND SERVICES TO YOU (CUSTOMERY) ASTO BOTWARE (CULETIVELY PRODUCTS) AND SERVICES TO YOU (CUSTOMERY) ASTO BOTWARE (CULETIVELY PRODUCTS) AND SERVICES CONTRACT, ON THE LEDAL ENTITY THAN USE LICENSER AND UTLIZENT THE LUCENSED SOFTWARE (REFERENCED BELDWA AS YOU' ON YOU'R O'N USER CONTRACT, ON THE LEDAL ENTITY AND THAN USE LICENSER AND UTLIZENT THE LUCENSED SOFTWARE (REFERENCED BELDWA AS YOU'R O'N USE INFORMATION ON THE CONTRACT (CURE LUCENSE ADDREEMENT) AT ANY UNCENT AND THE LICENSED OFTWARE ADDREEMENTS FULT FORMIO THEL LICENSED SOFTWARE ADDREEMENTS FULT FORMIO THEL LICENSED SOFTWARE ADDREEMENTS FULT FORMATION INFORMATION OF THE CONTRACT ON THE LICENSED SOFTWARE ADDREEMENTS FULT FORMATION INFORMATION ADDRET TO THE LICENSED FORMATION ON THE ADDRET TO THE TERMS AND CONTINONS OF THE CONTRACT ON THE CONTRACT ON OR SUTTING ADDRET TO THEE CONTRACT ON THE ADDRET TO THE TERMS AND CONTINONS OF THE CONTRACT ON ENDAL TO ADDRET TO THE TERMS AND CONTINONS OF THE CONTRACT ON THEORY ON ADDRET TO THE CONTRACT ON THE CONTRACT	\leftarrow \rightarrow G	C A https://192.16 77/ui/#/ 1 Enter appliance IP/ui	☆	\bigtriangledown \pm	٤ ٢	ב כ
The terms and conditions of these ADREEMENTS specify a limited right to use hardware, software and enviros listonas approximater and will apply to the hardware, software and	← → C	Unitrends End User License Agreement PRODUCTS AND SERVICES LICENSE AGREEMENT WITHINGS INC. (DARTERING') SWILLING TO LICENSE THE LICENSED MARDWARE AND SOFTWARE (COLLETTIVEL' PRODUCTT) AND SERVICES TO YOU (DUTTOMRY) AS THE INNIVOLAT. THE CORRENA CATURY (74 AND SERVICES TO YOU (DUTTOMRY) AS THE INNIVOLAT. THE CORRENA CATURY (74 AND SERVICES IN SERVICE) OF THE LICENSE AND AND CATURY (74 AND SERVICES IN SERVICE) OF THE LICENSE AND AND CATURY (74 AND SERVICES SOFTWARE (REFERENCED BLEW AS YOU ON YOU OF ULCENSEE TO YOU (DUTTOMRY) OF THE CORRENA THE LICENSER AND UNITED ATTEMPT AND SERVICES SOFTWARE (REFERENCED BLEW AS YOU ON YOU OF ULCENSEE TO YOU (DUTTOMRY) OF THE CORRENA THE LICENSER AND UNITED ATTEMPT AND SERVICES AND SERVICES AND SERVICES THES AS LICENSER AND AND CONTON TO SERVICES AND SERVIC	Once logged in, you will	need to ement) =

- 3 Set the appliance date and time by doing one of the following, then click **Next**:
 - Select a Timezone. If needed, modify the appliance Date and Time.

OR

• Check the **Use an NTP Server** box to sync to an NTP server. (Optional) Enter your preferred NTP server address.

UNITRENDS			
Date & Time	Host Name & Password	Em	ail
	Enter a date and t	ime for your appliance	
<u>.</u> – – – – – – – – – – – – – – – – – – –	Date	9/4/2019	
	Time	16:05:03	
Crazy-committed to helping you	Time Zone	America/New_York ~	
play IT safe.	O Use an NTP Serve	er.	
	NTP Server Addresses	Add NTP Server Address (Optional)	0
		0.centos.pool.ntp.org	
		1.centos.pool.ntp.org	
		Click to co	ontinue – Next

4 Enter a Host Name, a Domain, a new UI Password, and a new OS Password for the appliance. Confirm the passwords by entering them again in the fields to the right. Click Next.

Notes:

- The hostname can contain only alphanumeric characters, dashes, and underscores.
- The appliance has a UI root user and an OS root user. These are separate accounts. Changing the password of one root user account does NOT change the password of the other root user account.
- Passwords cannot contain the word Unitrend (case insensitive).
- The OS password must contain 8 or more characters.
- All appliances are deployed with these default UI and OS credentials: user *root*, password *unitrends1*. For appliance security, you must change these passwords in the Quick Setup Wizard. For increased security, ensure that the OS password you enter is different than the UI user password.
- After you finish the deployment procedures in this guide, you can set up additional UI users for the appliance at any time. For details, see *Users and roles* in the <u>Administrator Guide for Recovery Series</u>, <u>Recovery MAX, ION/ION+</u>, and Unitrends Backup, Appliance settings topic.



UNITR	ENDS						
	Date & Time		Host Name & Pas	sword		Email	
Enter hostname, domain (optional) and appliance UI and OS	Host Name Domain UI Password	vmware-ub unitrends.com	0 0 0	••••••	_2	Confirm UI password	
passwords with your su	ed OS Password ccess.	•••••	0	•••••	-3	Confirm OS password	
						Previous Next	

- 5 (Optional) To enable email from the appliance, check **Enable email reporting** and enter the following:
 - The fully qualified domain name of the SMTP server.
 - (If needed) If the SMTP server requires authentication, select **Authentication required** and enter a **Username** and **Password**.
 - Click + Add Recipients to add a an email recipient. Enter an email address in the Recipient field and select one or more of the System, Jobs, and Failures options to specify which reports the appliance will send to the recipient. Repeat as needed to add more recipients.
- 6 Click Finish.



Date & Time	Host Name & Password	Email	
Si		entication Required	Enter the FQDN of the SMTP server
Our award-winning support team has got your back.	Username Password Confirm Password	3	If the SMTP server uses authentication, check the box and enter credentials
	Recipients	System Jobs Failures	
	jalvarez@unitrends.com		For each recipient, ei an email address ar
	djones@unitrends.com		select reports to sel
	4 Add Recipients	6	

The Welcome to Unitrends dialog displays. Click **Start exploring** to view the interactive product tour. Then proceed to the next step in this procedure.

UNITRENDS						r 🕸 4	🭳 🕐 💽 root
88 Dashboard Protect			CP 080 £	ð ©	Got Questions? Ask t	he Community	٢
略 Recover	0 Errors	16 Not Protected	0 Protected		Cor	nec	HT.
 Reports Configure 	AVG BACKUP SPEED 0 B/s	TOTAL SIZE	AVG SPEED 0 B/s				Y
	osjozosjos osjos osja osja osja osja osja osj	NITRENDS			🗄 Login 🤞	Sugge	est Ideas
	Storage [2]	Hi there! Welcome to Unit	rends	0	Backup Copy - Hot Ta	irgets 🖸	88 📶 🞜 🕸
		our new admins and those looking to familiar ministration, we have curated a new experience			0 Errors	0 Protected	0.0 Average Speed B/s
		Start exploring	Click here	e to begin		RANSFER RATE	0B/s
						/09 08/10 08/11 Logical P hysical	08/12 08/13
	Active Jobs						Ø
	Job Name	Appliance	Asset	Progress	Status	Duratio	n
		т	nere are no active jobs				

7 Configure appliance DNS settings:



- On the **Configure > Appliances** page, select the appliance and click the **Network** tab.
- Select the desired adapter and click Edit.
- Verify the IP address of the Preferred DNS server is correct.
- Enter the IP address of the Alternate DNS server (optional), and the DNS Search domain, then click Save.
- 8 Expand primary backup storage in the Unitrends Backup UI:

WARNING! Once a disk has been expanded as primary backup storage, it cannot be removed.

- Log in to your Unitrends Backup virtual appliance.
- On the **Configure > Appliances** page, select your appliance.
- Click the Storage tab.
- Select the Internal storage and click Edit.
- In the Manage Attached Disks area:
 - To add an attached disk, select the desired disk from the list of available attached disks and click Add.
 - To remove an attached disk from the list, select it from the list of available attached disks and click Remove.
 - Clicking **Reset** reverts all disk settings to the original settings.
 - To refresh the list of available disks, click **Refresh**.
- Click Save.

On the **Configure > Appliances** page, the status initially displays as *Pending*. When the disk is finished attaching, the status converts to *Active* and the storage can be used.

• If desired, repeat this procedure to add another disk.

Step 5: (If needed) Configure the Unitrends Backup appliance to use port 587 for SMTP

Run the procedure in <u>AWS Email Notifications setup for port 587</u> if you are using port 587 for SMTP. Do not do this step if you are using port 25.

Step 6: Register and license the appliance

Your appliance is now configured and you can begin using it to protect your environment. For details, see the Administrator Guide for Recovery Series, Recovery MAX, ION/ION+, and Unitrends Backup.

You must register and license the appliance within 30 days of deploying Unitrends Backup.

Each appliance requires an activation code and license key. Use the procedures below to register and license the appliance:



To register a Unitrends Backup appliance

1 On the **Configure > Appliances** page, select the appliance and click **Edit**.

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Jobs CT	APPLIANCE	STATUS	ADDRESS	VERSION	STORAGE	REGISTERED ASSETS
A Reports	pm-ueb-86	O Available (logged in)	192	CONTRACTOR OF STREET, STRE		100
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2 Select the License tab and click Update. The Registration Center displays.

Е	dit Appliance							?
	General	Email	Users	Date Time	License	Backup Copy	Advanced	
	LICENSE DETAILS							
	Asset Tag	03		157				
	License							
	Install Date							
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	License Key							
	-5	sources					Add License I	
							Save Car	icel

3 Select one of the following:

Selection	Description
Start my free trial	Submit this form to start your free 30-day trial.
Activate my purchase	Enter your email address and activation code. You license key will be emailed to the address you enter here.
Activate with promo code	Enter your promotional code to register your product and receive your license key.



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Selection	Description
Request a quote	Request a license quote.
YOUR CUR	rends Registration Center RENT ASSET TAG: 277656 RENT LICENSE: NO LICENSE
Select one of these	How can we help you today? START MY FREE TRIAL ACTIVATE MY PURCHASE ACTIVATE WITH PROMO CODE REQUEST A QUOTE
© 2022 Unitrends	

4 Complete and submit the applicable form.

Once you have purchased a license, Unitrends sends an email containing license details. Use the next procedure to apply this license information to the appliance.

To license a Unitrends Backup appliance

Use these steps to enter license information you have received from Unitrends.

1 On the **Configure > Appliances** page, select the appliance and click **Edit**.

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2 Select the License tab and click Add License Info.



Edit Appliance						?
General	Email	Users	Date Time	License	Backup Copy	Advanced
LICENSE DETAILS					-	
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License						
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Expires						
Feature Descri	ption					
Feature String						
License Key						
Update Res	ources					Add License Info
						Save Cancel

- 3 Enter the License Key, Expiration Date, and Feature String.
- 4 Click **Save**. The license is applied.

Edit Appliance							?
General	Email	Users	Date Time	License	Backup Copy	Advanced	
LICENSE DETAILS	5						
Asset Tag	03	023714792192870	2 -10-10000002 157				
License							
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License Key							
					•		
License Key	f2a	3777541077714085774		0a			
Expiration Date	01/31/2011	Clear D	Date		Enter licens expiration da	te, and	
Feature String	ENT	IRB,MUX=10,VC=IN	F,RC=INF,D2D=INF,EN	IC,ADX	feature st	ing	
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General	Email	Users	Date Time	License	Backup Copy	Advanced
ENSE DETAILS						
Asset Tag	03	8200	02 10 100000032157			
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Expires Feature Descriptio Feature String	DDN Unlimited I ENTRB,ML f2a ³²⁰⁷⁵	Replication or Back	INF,D2D=INF,ENC,ADX	-		

